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| Specific Requirement | Defect | Effect | Severity |
| 4.1.24 | States: “as soon as possible” is untestable. | This statement is untestable and too vague. | Minor |
| 4.1.24 | Italics for forgot password page. | To keep consistency with the rest of the document, italics of web pages is necessary. | Minor |
| 4.1.24 | Appropriate validation is defined, but “including” should be replaced with “the following validation.” | Should be adjusted to appear more professional. Will not be problematic. | Minor |
| 4.1.24 | Why is there such a big gap between FP and Ordering? | Should be adjusted to appear more professional. Will not be problematic. | Minor |
| 4.1.24 | Poor security, even with the included validation. | The same password should not be sent out; the system itself should send out a random code. Once user types that in, the user should be prompted to change password. | Critical |
| 4.1.24 | The sentences after “appropriate validation” should comprise a separate requirement. Structurally uneven. | Adjusted the structure of this paragraph will make this section easier to read. | Minor |
| 4.1.24 | States: “recognized” is American spelling but should that have an “s” instead? | Should be adjusted to appear more professional. Will not be problematic. | Minor |
| Ordering Pizza Page | The subsections here all refer to the “Ordering page.” Afford it the full “Ordering Pizza page” title to keep the document consistent. | Adjusting this will help keep a consistent tone throughout the document. | Minor |
| 4.1.26 | Ordering page in italics. | To keep consistency with the rest of the document, italics of web pages is necessary. | Minor |
| 4.1.26 | How the selection of toppings will work with the image selection from 4.1.25? | Whatever pizza you order, there’ll be an image. But if you add and take away toppings, the image will be the same—it’s hard to have that many permutations. Other websites have that functionality and you asked to be consistent with other fast food. | Major |
| 4.1.26 | First time we hear about shopping cart. That should be identified beforehand. Is it a page in and of itself, or is it a pop-up? | Without earlier mention of this functionality under the ‘web site pages’ section or other section, this function has appeared out of no-where and hasn’t been supplied with any information relating to its availability on web pages. More information will be required with regards to what web pages the shopping cart function extends to and if it does have its own web page for use. | Critical |
| 4.1.26 | It doesn’t state how the toppings are selected. Do you use a button, combo box, drop down box, image, etc. | Information on what functionality is required here in order to navigate the toppings for ordering. This information is required in order to continue with the design of this point. | Major |
| 4.1.26 | Ordering page, again, inconsistent with Ordering Pizza page. | Should be adjusted to appear more professional. Will not be problematic. | Minor |
| 4.1.26 | States: “a” shopping cart? Does this imply we have a remote one up at the top of the page, like a widget, or is it a separate page. | This further adds to the confusion of the use of the shopping cart within the website, like will it only be available as a function on some web pages? | Major |
| 4.1.26 | States: “a” user. Throughout, we have “the”. This is inconsistent, but is it permissible? | Should be adjusted to appear more professional. Will not be problematic. | Minor |
| 4.1.27 | Superfluous space between 4.1.26 and 4.1.27. | This space could be seen as a missing part of information by the reader. | Minor |
| 4.1.27 | 4.1.27 - bad English; not clear, concise: “cost for an individual item and an extras”. | Should be adjusted to appear more professional. Will not be problematic. | Minor |
| 4.1.27 | Italics for ordering page. | To keep consistency with the rest of the document, italics of web pages is necessary. | Minor |
| 4.1.27 | Cart should be called shopping cart. | Should be adjusted to be consistent with the rest of the document. | Minor |
| 4.1.27 | States: “any” extras instead of “an” extras. | To be adjusted as to appear more professional. | Minor |
| 4.1.27 | Items and pricing list doesn't exist. They should be listed properly. | This information is critical to completing this point within the document, as to accompany with the points 4.1.25 and 4.1.26; and to comply with the implementation of the shopping cart. | Critical |
| 4.1.27 | There’s implied here that we should know a lot of detail about the company, but we can’t. What happens if prices change? | Considering changes in pricing to the products offered on the website, and even products offered here, a function should be added and made available to the Pizza IT Company. | Major |
| 4.1.27 | If this is a pizza company, it could be anticipated that there are more extras than just toppings. | If the implication is that extras are just toppings, then the sentence is perhaps too prolix; there is no need to comment of extras—just say toppings. If you intend to add more extras, note that this will need to be expanded on or changed to provide its own requirement for extras. | Minor |
| 4.1.28 | Should say “shopping cart.” | In order to be consistent with the rest of the document. | Minor |
| 4.1.28 | View total cost? Where and how? | Likewise with the shopping cart function, will the total cost be shown on a separate tab to the side along with the shopping cart, or even within the a section of the ordering pizza page? More detail will be required here. | Critical |
| 4.1.28 | Superfluous space between 4.1.27 and 4.1.28. | This could be interpreted as missing information by the reader. | Minor |
| 4.1.28 | Ordering page should be italics. | To keep consistency with the rest of the document, italics of web pages is necessary. | Minor |
| 4.1.28 | States: “a” user? Is “the” user appropriate? | Should be adjusted to appear more professional. Will not be problematic. | Minor |